

5 May 2023

Dear Customer

## PDH Group Pty Ltd & Associated Entities (all in Liquidation)

We refer to our recent status updates to all customers, in particular our notice dated 28 April 2023, and now provide a further update in relation to the matters below.

### **Building documentation available to customers**

As you may be aware, the Liquidators have worked with PDH Management and sought separate advice around the documents customers are entitled to access under their signed building contract with PDH. We confirm that all documents have been reviewed and the upload process has substantially completed.

Please be advised that all documents will be available for customers to download from **9am on Monday, 8 May 2023**. Customers will have until 31 May 2023 to access their customer portal. Given the large quantum of data being made available across the entire PDH Group, we are mindful of system limitations and we note that customers should not feel they need to immediately download their information on Monday.

Documents that are generally made available include, but are not limited to, the following:

- any building plans;
- engineering drawings and surveys undertaken for your build;
- various permits obtained in the course of your build;
- the particulars of your building contract including any extensions or variations agreed; and
- certificates of inspection / compliance etc. in relation to stages of work already completed and paid for by you.

**As noted above, customers are reminded that they will have until 31 May 2023 to access the MyHome Portal and download all the documents made available in your account.** After this time, the MyHome Portal will be closed down as the Liquidators are not able to support the cost of running the platform indefinitely. Any requests for customer documents after this time will not be able to be met.

If customers have issues accessing or downloading documents via the MyHome Portal please send your queries to [pdhgroupcustomers@au.gt.com](mailto:pdhgroupcustomers@au.gt.com) and include in the subject line “**MyHome Portal - Issue**”.

### **Copyright and intellectual property**

Neither the PDH Group nor the Liquidators make any representation that any copyright in information, data or materials contained on the MyHome Portal is owned by the PDH Group, but to the extent that it is, the PDH Group grants to you a non-exclusive, irrevocable licence limited to the relevant location/ geographical site(s) specified in your original contract to allow you to complete the construction of your home.

The liquidators are continuing to update the Frequently Asked Questions (FAQs) for customers as new questions are presented, and we encourage customers to monitor our dedicated Porter Davis webpages [here](#) for all current FAQs and other information in relation to the liquidation.

**The Joint and Several Liquidators of  
PDH Group Pty Ltd & Associated Entities (In Liquidation)**