

28 April 2023

Dear Customer

## PDH Group Pty Ltd & Associated Entities (all in Liquidation)

We refer to our recent status updates to all customers, and now provide a further update in relation to the matters below.

### **Building documentation available to customers**

The Liquidators have worked with PDH Management and sought separate advice around the documents customers are entitled to access under their signed building contract with PDH. Accordingly, each customer will receive access by Friday 5 May 2023, via the MyHome Portal, to a suite of documents, which will generally include (as available for your build) any building plans, engineering drawings and surveys undertaken for your build; various permits obtained in the course of your build; the particulars of your building contract including any extensions or variations agreed; certificates of inspection / compliance etc. in relation to stages of work already completed and paid for by you.

As mentioned, the Liquidators will make these documents available to customers via the MyHome Portal, to which you have had access throughout the course of your build with PDH at no cost to you. **A notice will be sent to all customers when the Portal has been updated with all relevant documents – we expect this to be issued by Friday 5 May 2023 – and at that time, we encourage you all to login and download the available documents.**

**Customers will have until 31 May 2023 to access the MyHome Portal and download all the documents made available in your account.** After this time, the MyHome Portal will be closed down as the Liquidators are not able to support the cost of running the platform indefinitely. Any requests for customer documents after this time will not be able to be met.

The Liquidators note to all customers, and any builders that you may engage, that you are being granted a one-off licence for the use of the PDH designs and plans for the specific purpose of completing your home build only. The Liquidators are negotiating a sale of the PDH business' intellectual property (**PDH IP**) to a third-party, who will grant back a one-time licence to allow for the completion of all PDH contracted and novated building works (including display homes) with pre-existing customers of PDH. **Customers and their nominated builders are advised that the non-exclusive, irrevocable licence granted limits your use of PDH's IP only to the specific location of your home build as specified under your contract.**

Customers should also be aware that an additional suite of documents can be provided to the builder you choose to complete your home build, which may help to expedite the completion of your build. This 'Builder Pack' would include a more extensive folder of documents that would assist an incoming builder to efficiently complete your build, including but not limited to: construction related reports, plans and schedules; supplier details; purchase orders for works completed over the course of your home build. If you wish your builder to access this pack, your builder will need to contact us directly once a contract has been signed between you and the builder and a handling fee is paid to the Liquidators for the collation of these documents. The Liquidators will also communicate with builders directly to advise them of the process by which to access these documents in the coming days.

The liquidators are continuing to update the Frequently Asked Questions (FAQs) for customers as new questions are presented, and we encourage customers to monitor our dedicated Porter Davis webpages [here](#) for all current FAQs and other information in relation to the liquidation.

**The Joint and Several Liquidators of  
PDH Group Pty Ltd & Associated Entities (In Liquidation)**